

Coronavirus (COVID-19) Update

March 25, 2020

Piedmont Federal Savings Bank continues to monitor developments related to Coronavirus (COVID-19) in coordination with local, state and federal agencies and we want to keep you informed. The health and safety of our customers and teammates is our top priority. We are committed to providing you with uninterrupted access to financial services and your money.

We understand that convenience, safety and access are extremely important during this time. We have implemented several processes to promote ease of banking with Piedmont Federal. Please call your [local branch](#) or 336-770-1000 to learn more.

Please be advised that the federal income tax filing deadline for 2019 has been extended to July 15, 2020. This only applies to filing returns and paying federal taxes. The deadline for Traditional, Roth, CESA and HSA contributions for 2019 remains April 15, 2020.

Piedmont Federal has a plan and is ready.

Similar to other businesses in our community, we may experience situations that could cause various degrees of disruption to normal business. Piedmont Federal is a federally-insured financial institution, with a comprehensive Business Continuity Plan to ensure we are able to maintain operations, even during a crisis. We are carefully monitoring the evolving situation, with our team ready to respond as conditions change. Piedmont Federal is financially strong, well-capitalized and has the ability to withstand adverse economic circumstances.

[Frequently Asked Questions for PFSB Customers Impacted by Coronavirus \(PDF\)](#)

We remain open during normal business hours at this time.

Piedmont Federal continues to follow all [Centers for Disease Control and Prevention \(CDC\) guidelines](#) to keep our workplace safe and sanitary. If it becomes necessary to change our hours of operation, Piedmont Federal will notify customers using email, website updates, and door signage in all of our locations. Please visit our [branches page](#) on the website as this information will be frequently updated as circumstances evolve.

Temporary Branch closings.

In consideration of the health and safety of our customers and teammates, beginning Wednesday, March 18, 2020 Piedmont Federal Branch lobbies will be open by appointment only – except for our Downtown and High Point (Palladium) Branches which have been temporarily closed. We will be happy to assist you in the drive-thru. Additional services include Night Drop, Online and Mobile Banking. Please call your [local branch](#) or 336-770-1000 to schedule an appointment and visit [piedmontfederal.bank](#) for updates.

Stay vigilant and informed

For more information on COVID-19, visit the [Centers for Disease Control and Prevention \(CDC\) website](#).

Be aware of potential scams attempting to exploit the uncertainty around COVID-19. Visit the [FTC website](#) to learn more.

Visit this page often for updates, changes, or any service interruptions. Please also follow us on Facebook, Instagram and LinkedIn for updates. Most importantly, if you have questions or concerns, please contact your [local branch](#) or call us at 336-770-1000. Thank you for banking with Piedmont Federal. We appreciate the opportunity to serve you.