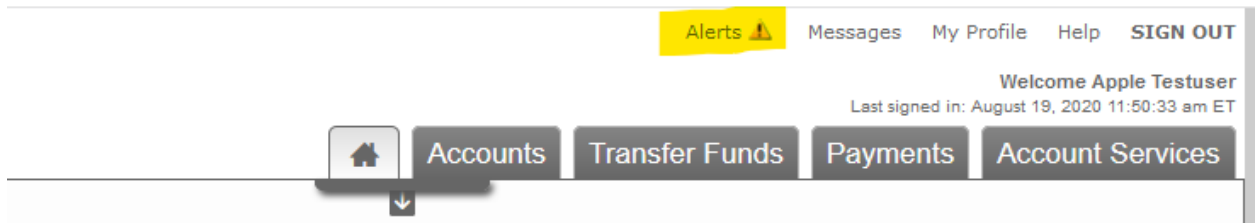


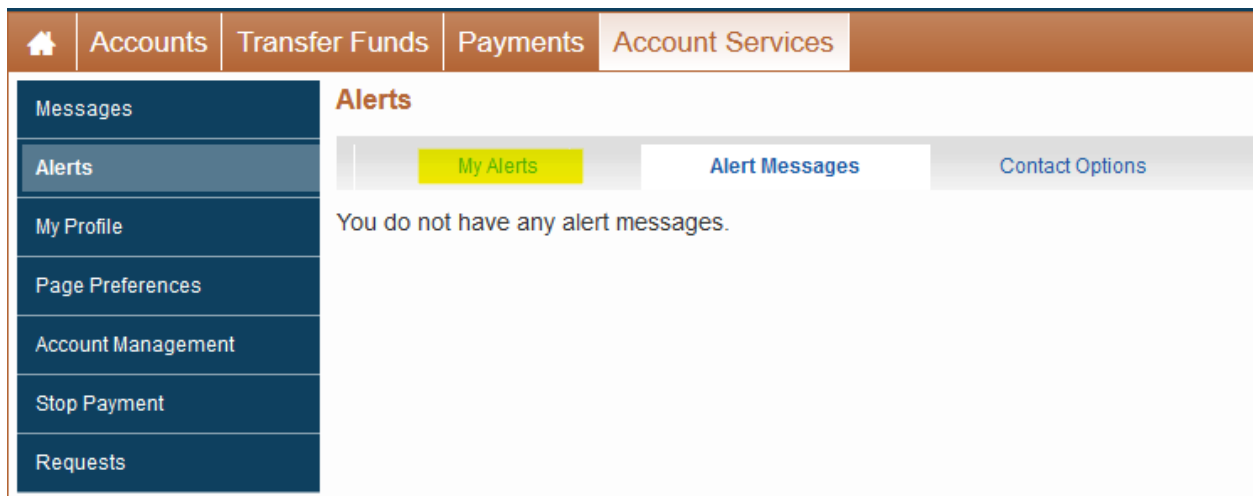
Notifi Setup and FAQ

Alert Setup

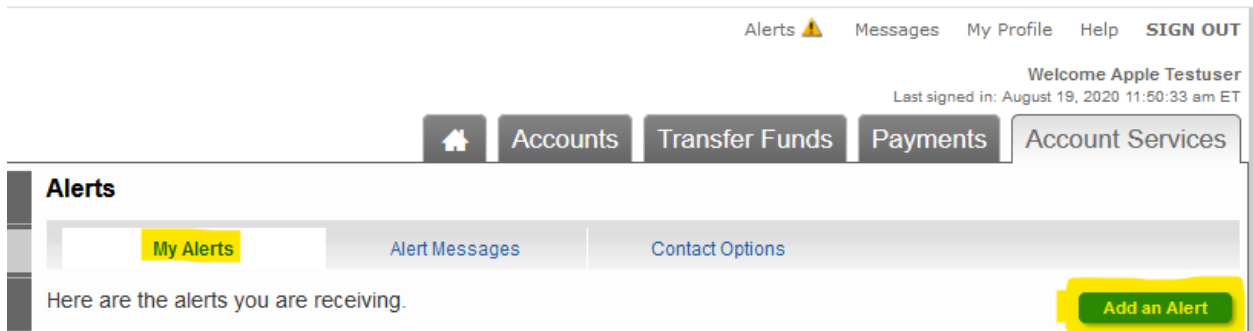
1. Navigate to piedmontfederal.bank and sign-in to your online banking account
2. Once signed in, select **Alerts** in the top navigation menu



3. Select **My Alerts**



4. Select **Add an Alert**



5. Select the **Alert Category** you would like to enroll in then select **Continue**

Add an Alert

| Step 1 2 3 | Select a category



CATEGORIES

- ATM/Debit Card
- Balance
- Certificates
- Loans
- Other
- Security
- Transaction
- Transfers

Cancel

Continue

6. Select the **applicable alert** you would like to add then select **Continue**

Add an Alert

| Step 1 2 3 | Select an alert



SECURITY

- Address was changed
- Email address was changed
- Online banking email address was changed
- Online banking password was changed

Cancel

Continue

7. Select where the alert should **Send To**

Add an Alert

| Step 1 2 **3** | Set up an alert

SECURITY

Address was changed

SEND TO

s*****ler@yahoo.com

(***)**-7661

Cancel

Save and Add Another

Save

8. **Save** to exit or **Save and Add Another** to configure additional alerts

9. Alerts are managed and deleted on the My Alerts tab of the Alerts menu

The screenshot shows a navigation menu on the left with options: Messages, Alerts, My Profile, Page Preferences, Account Management, Stop Payment, and Requests. The main content area is titled 'Alerts' and has three tabs: 'My Alerts', 'Alert Messages', and 'Contact Options'. Under 'My Alerts', there is a message: 'Here are the alerts you are receiving.' followed by an 'Add an Alert' button. Below this, there are two sections: 'OTHER' and 'SECURITY'. The 'OTHER' section shows 'Broadcast alerts' with 'Push Notification Enabled' and an 'Edit' button. The 'SECURITY' section shows 'Address was changed' with 'SEND TO' information: 's*****ler@yahoo.com' and '(***)**-7661', and an 'Edit' button.

Frequently Asked Questions

Q: Can Notifi alerts be managed through the PFMobile app?

A: No, alerts cannot be configured or managed through PFMobile but alerts can be received on a mobile device.

Q: Can businesses utilize Notifi alerts?

A: At this time Notifi alerts are only available for consumer use.

Q: How many alerts does Notifi offer?

A: Notifi currently offers 33 specific alerts across 8 categories.

Q: What if I don't see my phone number as a SEND TO option or I need to update existing contact information?

A: If your information is out of date or your cell phone is not listed as an option, then please go to My Profile and Edit the applicable phone number/email address. If editing a cell phone number, be sure to check the **Can receive text messages** box.

Phone Type: Cell

Country Code: U.S. International

Area Code: 336

Phone Number: 8675309

Extn.:

Can receive text messages:

Save Cancel

Q: How quickly are alerts received?

A: Notifi is a real-time alerting solution for customers; alerts will generate following completion of the triggering event.

Q: Who do I reach out to with questions?

A: Direct all questions to Megan Nelson in the Operations department, 336-770-1076.